

Model Name (# of programs represented in information)	Program Staff Teleworking	Home Visiting Service Adjustments	Video Platforms Being Used	Additional Supports Being Offered	Have <u>any</u> staff been reallocated to support COVID-19 response?	Executive/ Administrators Teleworking
Healthy Families Virginia (27 programs)	All - program staff teleworking; Some programs offices still open w/limitations	25 of 27 - phone & video visits; 2 - phone only	8 of 27 (66%) - Zoom; Majority are using multiple platforms (Facetime, Skype); 2 agencies are switching to Doxy.me	Majority of programs are providing additional supports to families (diapers, formula, educational activities, books, information, etc.); They're providing support via snail mail, texting, and dropping off at homes	Yes, 2 programs	Some - teleworking & working in the office
CHIP (5 programs*)	All - program staff teleworking	All - phone & video visits	4 of 5 - Zoom; All are using multiple platforms (i.e. Skype, Facebook)	All programs are providing additional support to families, including dropping off materials, activities and supplies and ordering supplies for delivery; 1 program has ordered tablets for families	No	Some - 3 programs have them also working in the office
Resource Mothers (6 programs)	All - program staff teleworking	All - phone visits	N/A	All programs are providing additional supports to families (i.e. WIC, food banks, emergency utilities services referrals)		Some, those with school-aged children are teleworking
Healthy Families & Parents as Teachers (5 programs)	All - program staff teleworking	4 of 5 - phone & video visits; 1 phone only	4 of 5 - Zoom (using or exploring); Several are using multiple platforms (Clocktree, Facetime, Skype, etc.)	3 of 5 programs are providing additional support (dropping off diapers, resources, etc.; offering virtual group connection for families; Food Lion gift cards given to 42 families)	Yes, 1 program	Some - teleworking & working in the office
Nurse Family Partnership (3 programs)	All - program staff teleworking	All - phone & video visits	All - Doxy.me; 1 using Google Hangout		No	No
Loving Steps/Healthy Start (2 programs)	Half - program staff teleworking	All - phone & video visits	All - Facetime & Google Duo	Both programs are using their Facebook page to post information, educational content, and videos	No	Yes
Parents as Teachers only (2 programs)	Half - program staff teleworking	All - phone & video visits	All - Zoom, Facetime, & Google Duo	Providing addition support by partnering locally to provide food, diapers, and educational supplies via delivery & drop-offs	No	Some - teleworking & working in the office
Early Head Start/Home-Based (14 programs)	Some - program staff teleworking (5 out of 14 reporting)	6 of 14 - phone & video visits; 2 phone only	5 of 6 - Zoom, Facetime, Google Hangouts	10 programs reported additional supports: meals were the most common, diapers/wipes and formula, educational packets and books	No	Yes, 8 programs
<b>OVERALL</b>	Majority of program staff are teleworking	Majority of programs using both phone & video for visits; Some are doing phone only visits	Majority of programs are using Zoom, though most mention using multiple other platforms as well.	Majority of programs are providing additional supports to families; Many mention distributing diapers, formula, meals, books, activities, and resources via home drop-off or snail mail.	Only 3 programs have had staff reallocated to support COVID-19 response	Many programs have executives or administrators that are both teleworking and still working in the office